



TruFleet Recommended Browser Optimizations

Updating Browsers & Configuring Sleep Prevention

Guiding users through the process of manually updating their web browser and configuring browser tab settings to prevent energy saving & sleeping.

For any questions regarding this document please contact Teldio Support at support@teldio.com.

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Browser Optimizations

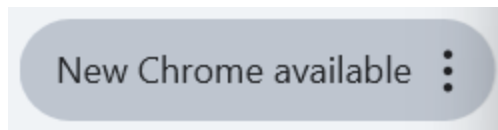
Recommended: Google Chrome

We recommend using Google Chrome with TruFleet, as it provides the most reliable experience with the TruFleet Web interface.

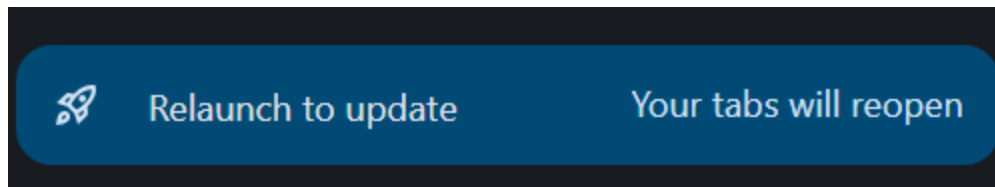
Keeping Chrome Updated:

Always ensure you are using the latest version of Google Chrome for your TruFleet Server.

- Look at the top right corner of Chrome
- If an update is available, you'll see a message such as "New Chrome available."



- Click the message, then select the option to install the update.
- Chrome will automatically reopen all your tabs once the update is complete.

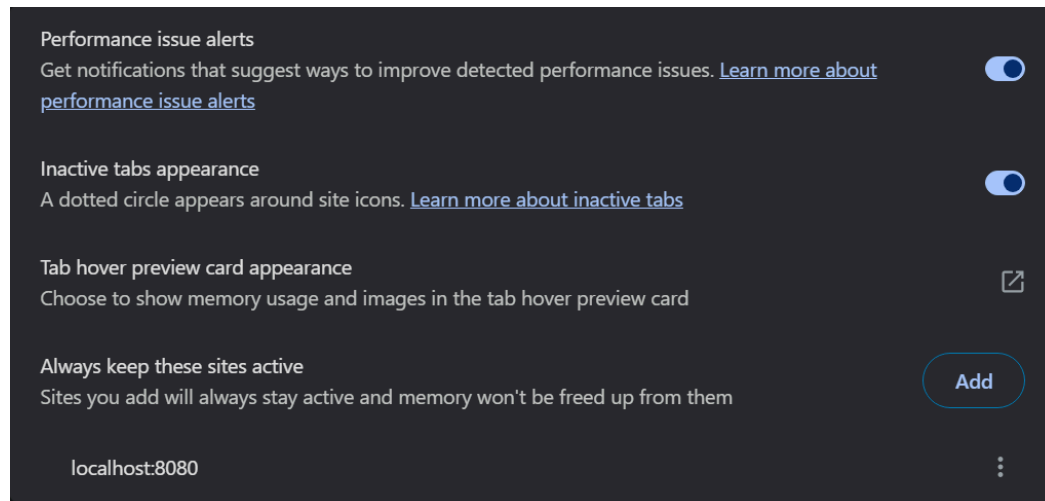


Configuring Sleep Prevention:

To prevent TruFleet tabs from becoming inactive:

1. Open the Chrome **Settings** menu.
2. Navigate to **Performance**.
3. Under **Always keep these sites active**, add your TruFleet server web IP.
 - This ensures the TruFleet tab always remains active.

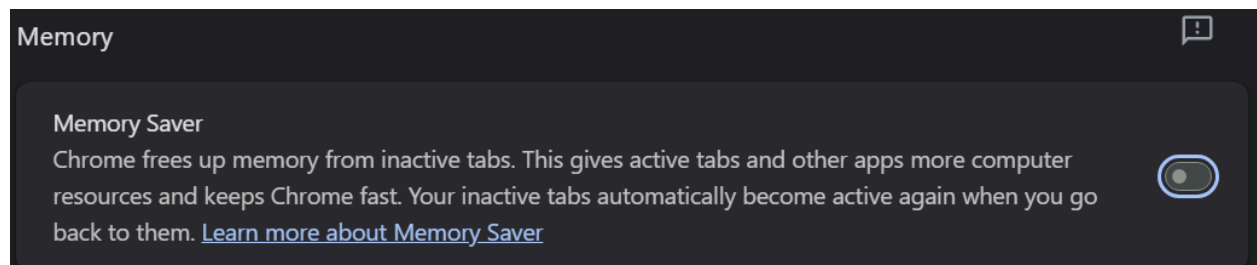
Note: This setting is browser-specific; You must configure it on **every** computer and browser you use to access TruFleet.



Memory Saver Configuration

Chrome's **Memory Saver** feature may also suspend or deactivate tabs.

- If you want to ensure TruFleet remains fully active, you can **disable Memory Saver** under Chrome's Performance Settings.



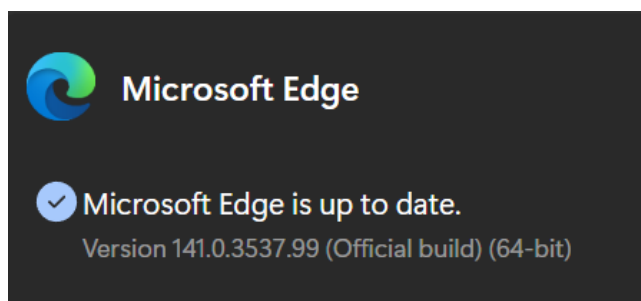
Microsoft Edge

While we recommend Google Chrome for TruFleet, Microsoft Edge can also be used. If you choose Edge, please ensure it is kept up to date and configured to prevent TruFleet tabs from going inactive.

Updating Edge

Always make sure you are running the latest version of Microsoft Edge.

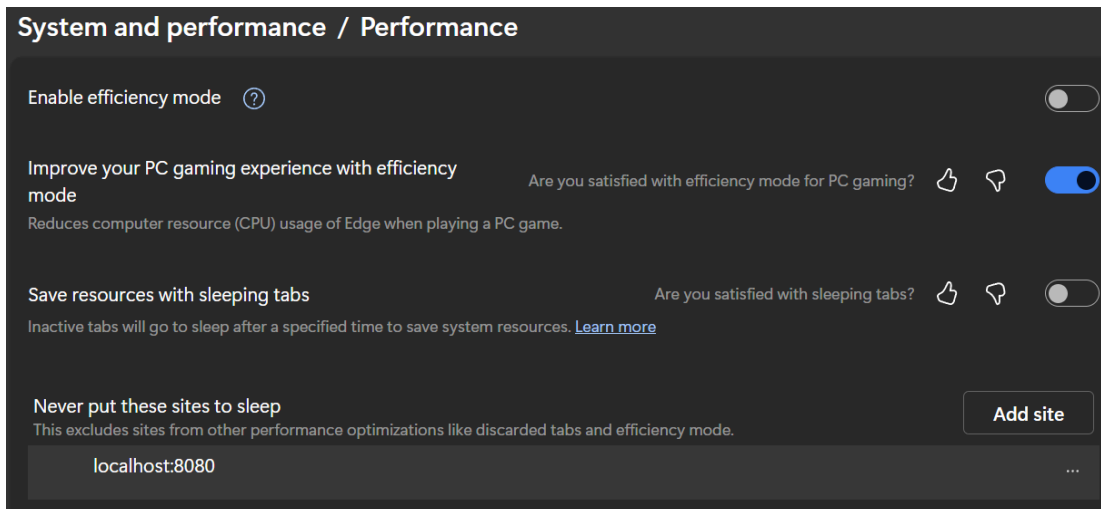
1. Open Edge and click the menu (⋮) in the top-right corner.
2. Select **Help and feedback** → **About Microsoft Edge**.
3. Edge will automatically check for updates and install them.
4. Once complete, you may be prompted to restart Edge. Your tabs will reopen after the restart.



Configuring Sleep Prevention

Edge includes a feature called Sleeping Tabs, which reduces resource usage by putting inactive tabs to sleep. To ensure TruFleet remains active:

1. Open the menu (⋮) and select **Settings**.
2. Go to **System and performance**.
3. Under Optimize Performance, locate the Sleeping tabs section.
4. We recommend the following:
 - Disable “**Save resources with sleeping tabs**”, and
 - Add your TruFleet server IP under **Never put these sites to sleep**.



This ensures your TruFleet tab will always remain active and responsive.

Note: These settings are browser-specific; You must configure them on **every** computer and browser you use to access TruFleet. If you notice TruFleet becoming inactive, double-check that it has been added to the Never sleep list.

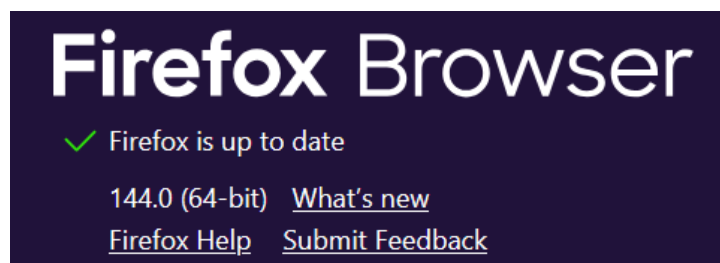
Mozilla Firefox

While we recommend Google Chrome for TruFleet, Mozilla Firefox can also be used. If you choose Firefox, please ensure it is kept up to date and configured so TruFleet tabs remain active.

Updating Firefox

Always make sure you are running the latest version of Firefox.

1. Open Firefox and click the menu (☰) in the top-right corner.
2. Select **Help** → **About Firefox**.
3. A window will open and Firefox will automatically check for updates.
4. If an update is available, it will download and install.
5. Click Restart to Update Firefox when prompted. Your tabs will reopen after the restart.

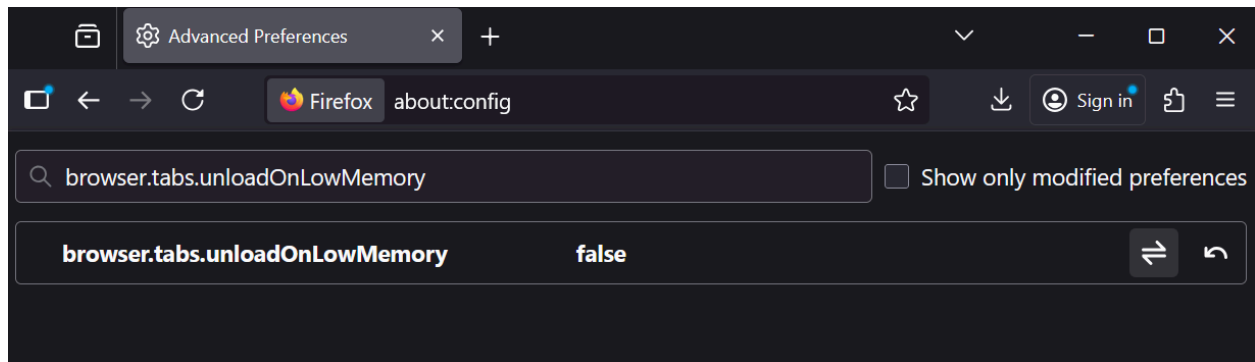


Note: On Windows, Firefox also supports background updates that install even when the browser is closed, so you always start with the latest version.

Configuring Sleep Prevention

Firefox doesn't have a standard "Tab Sleep" toggle in Settings. It uses tab unloading when system memory is low. To prevent TruFleet from being suspended:

1. Open advanced config: In the address bar, enter **about:config**
2. Proceed: Accept the warning to continue.
3. Search setting: Find **browser.tabs.unloadOnLowMemory**
4. Set to false: Toggle the value to **false** to disable unloading inactive tabs under low memory.



Note: This is a browser-specific change; repeat on **each** device/browser used for TruFleet. If TruFleet still goes inactive, verify the setting remains and check system-level sleep/power settings.

Apple Safari

While we recommend Google Chrome for TruFleet, Safari can also be used on macOS. If you choose Safari, please ensure it is kept up to date and that your Mac's sleep settings are configured so TruFleet remains active.

Updating Safari

Safari updates are delivered through macOS Software Update, not separately.

1. Click the Apple menu in the top-left corner.
2. Select System Settings (or System Preferences on older macOS).
3. Go to General → Software Update.
4. If an update is available, click Update Now.
 - Safari will be updated along with macOS security and system updates.

Configuring Sleep Prevention

Safari does not include a user-facing “Sleeping Tabs” feature like Chrome or Edge. Tabs remain active unless the operating system itself reclaims memory. To ensure TruFleet stays connected:

1. Prevent system sleep:
 - Apple menu → System Settings → Lock Screen or Battery / Energy Saver.
 - Set Turn display off when inactive to Never (or a long interval) while plugged in.
 - Enable Prevent automatic sleeping when the display is off if available.
2. Keep TruFleet tab open:
 - Do not close or minimize the TruFleet tab if you need it to remain active.

Note: These are system-level changes, not Safari-specific. They must be applied on each Mac you use for TruFleet.

For any questions or concerns about this process, please contact by emailing support@teldio.com.